



Mr. Joey Johnson  
Director of Labor Relations  
National Rural Letter Carriers'  
Association  
1630 Duke Street  
Alexandria, VA 22314-3467

Re: F15R-4F-C 17429231  
Class Action  
Kapaa, HI, 96746-9998

Dear Joey:

On several occasions, the most recent being November 16, 2017 the parties discussed the above-captioned grievance at the fourth step of our contractual grievance procedure.

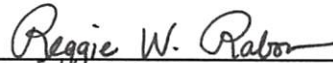
The issue in this grievance concerns the proper handling of PS Form 4232, *Rural Customer Delivery Instructions*, in regards to maintaining a roster of customers.

After reviewing this matter, we mutually agree that no national interpretive issue is fairly presented in this case. The parties agree only rural carriers that provide service to customers that have assigned route and box numbers are required to maintain a roster of customers. Handbook PO-603, section 231, states it is not necessary to include on the roster those customers authorized to use house numbers and street names as their address.


Accordingly, the grievance is remanded to the parties at Step 2 for proper application and continued processing, if necessary.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to remand this case.

Time limits were extended by mutual consent.

  
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Reggie W. Rabon  
Labor Relations Specialist  
Contract Administration (NRLCA)  
U.S. Postal Service

Date: 11/27/17

  
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Joey C. Johnson  
Director of Labor Relations  
National Rural Letter Carriers'  
Association

Date: 11/27/2017