



Mr. Joey Johnson  
Director of Labor Relations  
National Rural Letter Carriers'  
Association  
1630 Duke Street  
Alexandria, VA 22314-3467

Re: E15R-4E-C 16584907  
Class Action  
Lincoln, NE 68516-9998

Dear Mr. Johnson:

On several occasions, the most recent being August 3, 2017, the parties discussed the above-captioned grievance at the fourth step of our contractual grievance procedure.

The issue in this grievance concerns compensation for a rural carrier when collecting outgoing parcels from a business that participates in the Ship from Store program, to include the requirement to scan a barcode, but receives mail delivery at a different location.

The Ship from Store program was designed to bridge the gap between online and in-store fulfillment of merchandise. It allows merchandise to seamlessly flow between stores, distribution centers, and customers for participating businesses.

During our discussion, we mutually agreed that the following will constitute full and complete settlement of this grievance.

The parties agree that in those instances when a business participates in the Ship from Store program and management requires a rural carrier to scan a barcode on a daily basis in order to validate collection of outgoing parcels, credit will be provided as follows:

A base hour change will be made to the route by processing PS Form 4003 to add the dismount, dismount distance, daily collection scan, and mileage, applicable only if regular mail delivery is at a different location. The base hour change will be retroactive to the first day of the pay period in which the carrier began performance of this duty. During a mail count outgoing parcels will be credited in *Column 21, Carrier Pickup Request & Prepaid Parcel Event*, and *Column 22, Carrier Pickup Item & Prepaid Parcel over 2lbs*, as appropriate. Non-signature scans will be credited in *Column 15, Non-Signature "scan" items*; and dismount, dismount distance, and any applicable mileage will be included in the route information.

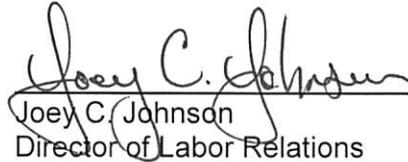
Accordingly, we agree to remand the instant case to Step 3 where the parties are directed to apply the above agreement to the fact circumstances in order to determine what remedy, if any, is appropriate.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to settle this case.

Time limits were extended by mutual consent.



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Tina Foster  
Labor Relations Specialist  
Contract Administration (NRLCA)



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Joey C. Johnson  
Director of Labor Relations  
National Rural Letter Carriers'  
Association

Date: 8/8/2017