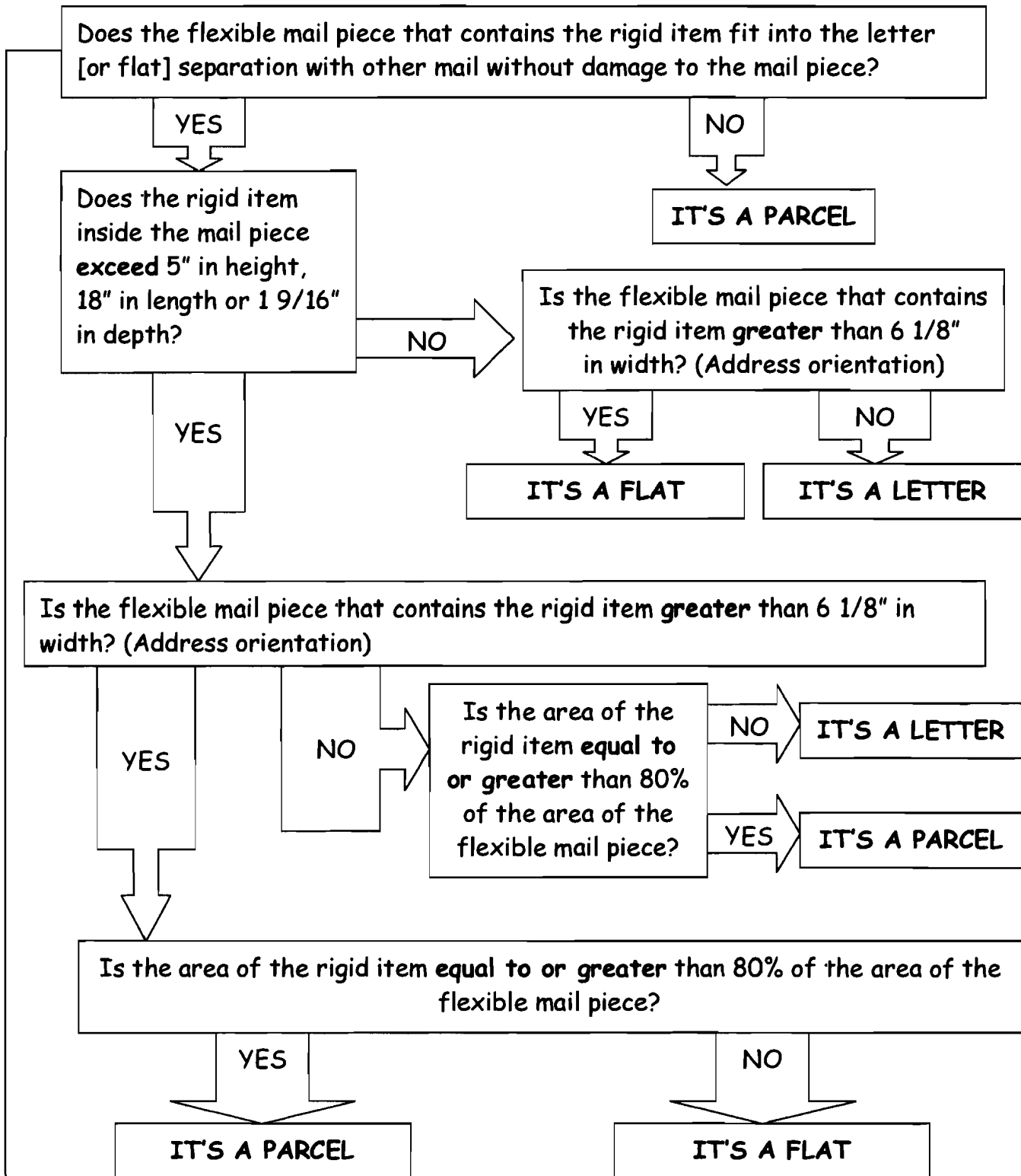


# **RIGID ARTICLE INSIDE A FLEXIBLE MAIL PIECE IS IT A PARCEL?**



**\* When determining whether the mail piece can be cased, some re-positioning of the rigid item(s) inside the mail piece may occur during the normal casing process. Management may not require the carrier to make extraordinary efforts to rearrange /relocate the rigid item(s) within the mail piece in an attempt to case a mail piece that could not otherwise be cased.**